



Ysgol Gynradd Gnoll Gnoll Primary School

Headteacher / Pennaeth: Mr. Richard Owen

Wellfield Avenue, Neath, SA11 1AQ

Tel / Ffôn: 01639642938

e-mail / e-bost: office@gnoll.npt.school

www.gnoll-primary-school.j2bloggy.com

Parent Survey September 2025

Thank You for Your Feedback


We would like to extend our sincere thanks to all parents and carers who took the time to complete our recent feedback survey. Your thoughts and suggestions are incredibly valuable to us, and they play a vital role in shaping the future of Gnoll Primary School.


We've carefully reviewed every comment, and we're pleased to share a summary of what you told us we're doing well, along with the key areas for improvement and how we plan to respond. Your input helps us grow stronger as a school community, and we're committed to working in partnership with you to ensure the very best outcomes for our children.


Please see below for a summary of your feedback and the steps we're taking forward.

What We Do Well – Parent Feedback Summary

We are incredibly grateful for the thoughtful comments shared by our families. Your feedback reflects many of the strengths we strive to uphold at Gnoll Primary. Here are the key themes that emerged:

 **Positive Relationships and Communication** Parents consistently praised the approachable nature of our staff and the welcoming atmosphere across the school. While some noted areas for improvement in consistency, many felt communication is generally strong and improving.

 **Engaging Learning Experiences** Children enjoy their time at school and speak enthusiastically about their daily activities. Parents value the variety and richness of learning experiences offered.

 **Nurturing and Inclusive Environment** The school is recognised for its caring ethos and commitment to pupil wellbeing. Staff were described as nurturing, with specific praise for teachers who go above and beyond to support children, including those with additional learning needs.



Ysgol Gynradd Gnoll Gnoll Primary School


Headteacher / Pennaeth: Mr. Richard Owen


Wellfield Avenue, Neath, SA11 1AQ


Tel / Ffôn: 01639642938


e-mail / e-bost: office@gnoll.npt.school

www.gnoll-primary-school.j2bloggy.com

 **Quality of Education and Teaching** Parents highlighted the excellent standard of teaching and the school's balanced approach to both academic progress and personal development.

 **Use of Technology and Modernisation** There is appreciation for the school's efforts to stay up to date with technology and align with practices seen in other schools.

 **Enrichment and Wider Opportunities** From exciting school trips to a variety of clubs and even rave reviews of school lunches, families value the broader experiences provided to pupils.

 **Celebrating All Successes**

Parents noted that the school celebrates achievements beyond academics, helping every child feel recognised and valued.

How we can Improve - Improving Communication at Gnoll Primary




One of the most frequently mentioned areas for improvement in our recent feedback was communication. We've listened carefully, and we're taking steps to make it easier for you to stay informed and connected with school life.

Introducing ClassDojo as Our Main Communication Tool



ClassDojo

We're excited to announce that **ClassDojo** will now be our primary platform for sharing updates and information. Here's how we'll be using it:

-  **Learning Experience Photos:** Twice a week, each class will share photos capturing learning moments. These may not always feature your child, but they'll give you a glimpse into classroom life.
-  **ClassDojo Calendar:** Key dates such as concerts, trips, parents' evenings, and other events will be posted here to help you stay organised.
-  **Whole School Messages:** Newsletters and important announcements will be shared via the whole school feed.



Ysgol Gynradd Gnoll Gnoll Primary School

Headteacher / Pennaeth: Mr. Richard Owen

Wellfield Avenue, Neath, SA11 1AQ

Tel / Ffôn: 01639642938

e-mail / e-bost: office@gnoll.npt.school

www.gnoll-primary-school.j2bloggy.com

Guidelines for Messaging Staff

While ClassDojo allows you to message staff directly, we kindly ask that this feature be used only when necessary. During the school day, our staff are focused on teaching and supporting pupils, so we've set the following expectations to ensure communication remains respectful and manageable:

✅ When to Message a Staff Member:

- To share relevant information about your child (e.g. "He didn't sleep well last night and was complaining of a headache").
- To notify us of early collection or a change in the person collecting your child.
- For any brief updates you would typically share at drop-off or pick-up.

🕒 How Staff Will Respond:

- Staff will read messages between **8:30am and 4:00pm** on school days.
- Staff will **not reply** to messages, but will acknowledge they've read them by sending a 👍 thumbs-up emoji.

We kindly ask for your understanding and cooperation with these guidelines. They are designed to protect staff wellbeing and prevent miscommunication, while still keeping you informed and involved in your child's education.

Additional Communication for Pupils with Significant Needs

We understand that some children may have more complex or significant needs that require closer collaboration between home and school. In these cases, staff may use ClassDojo to provide more frequent or personalised updates, ensuring that parents and carers are well-informed and supported in their child's learning journey.



Ysgol Gynradd Gnoll Gnoll Primary School

Headteacher / Pennaeth: Mr. Richard Owen

Wellfield Avenue, Neath, SA11 1AQ

Tel / Ffôn: 01639642938

e-mail / e-bost: office@gnoll.npt.school

www.gnoll-primary-school.j2bloggy.com

How to Join:

On Friday, 19th September, your child will bring home a sheet with a QR code that allows you to join their class on ClassDojo. More than one parent or family member is welcome to join, so everyone who supports your child can stay connected.

Improving Behaviour

Whilst on the whole we are extremely proud of the behaviour of our pupils, it is a joy to walk around the school. Although there are occasions that require intervention or consequences. As a staff we are collaboratively revising the behaviour policy, which will of course be communicated when completed.

Understanding Your Child's Progress

We are committed to ensuring that you have a clear and meaningful understanding of your child's progress throughout the school year. To support this, we will be implementing a structured approach to formal reporting, alongside ongoing communication tailored to individual needs.

Autumn Term

- **Meet the Teacher:** An opportunity to connect with your child's teacher and learn about classroom routines and expectations.
- **Interim Report Card:** A snapshot of your child's progress in *Reading, Writing, Oracy, Mathematics, and Wellbeing*.

Spring Term

- **Parents' Evening:** A chance to discuss your child's progress in detail, with reference to their report card and next steps.



Ysgol Gynradd Gnoll Gnoll Primary School

Headteacher / Pennaeth: Mr. Richard Owen

Wellfield Avenue, Neath, SA11 1AQ

Tel / Ffôn: 01639642938

e-mail / e-bost: office@gnoll.npt.school

www.gnoll-primary-school.j2bloggy.com

Summer Term

- **End-of-Year Pupil Report:** A comprehensive summary of your child's progress and areas for development.

This outlines our formal reporting schedule for all families. In addition, we will continue to communicate with you individually as needed, to ensure you are fully informed and supported in your child's learning journey.

Warm regards,



Mr. Richard Owen

Headteacher