



Emma Holding
Family Engagement Officer

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I have worked in a Primary School in Neath Port Talbot since 1993, specialising in Early Years. I've enjoyed supporting children and families, particularly through Nursery, where strong early bonds are formed. I've also served as a school governor and am passionate about safeguarding, community support, and SSCE, having achieved gold status for our work with service families. As a parent myself, I value family time and am proud to be part of Team Teulu at Maesmarchog and Rhydyfro Primary School's.

Lesley Pierpoint-Daley
Family Engagement Officer

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I have over 21 years of experience in education, including 17 years as a classroom teacher. This October, I will begin an exciting new chapter as a Family Engagement Officer. I'm eager to collaborate with children, families, and community organisations to foster stronger, more supportive relationships.

I am passionate about creating an inclusive school environment where every child feels valued, and about strengthening the connection between home and school.

"[My child] is so excited to attend the courses, she reminds me of when the groups are each week!" (Parent)

"Learning sessions with have been an excellent help with understanding and learning to apply the "new learning" system" (Parent)

"The school really is a part of the community, they're always ensuring older family members are involved, that's really important to me" (Grandparent)

"Our family engagement officer is amazing! We have been offered courses to help our children with learning" (Parent)

"The school really is a part of the community, they're always ensuring older family members are involved, and that's really important to me" (Parent)

Cwmtawe Learning Community



Supporting our families and
our community

Ashley Chipps
Learning Community Manager
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In my role as Learning Community Manager, I work across schools to build strong, positive connections between families, schools, and the wider community. I find creative and meaningful ways for parents and carers to get involved in school life, making sure everyone feels welcome and supported, and tailoring opportunities to fit each school's unique needs. My goal is to bring people together, strengthen relationships, and make a real difference for children and their families.

About me...

I have worked within Neath Port Talbot council for approximately 16 years in various roles. In 2019 I joined the Flying Start Parenting team which allowed me to work closely supporting families and providing parenting groups in schools and the wider community. I joined Team Teulu in 2023 which has allowed me to continue with my love for supporting families combined with my love of working in schools. I am also a Community Governor at my local school and an Activity Worker at my local Youth Club. In addition to this I am an on-call Fire Fighter. I am passionate about supporting families, children, young people and the community.

Meet the team...

We will be based in your child's school throughout the week. If you see us, stop for a chat and say hello. We here to help.

Family Engagement Officers

Our role is to work together with pupils, families and the school to support participation and provide opportunities for you to have your voice heard. We also work with the community to support events and activities.

We will...

- Support you and your family
- Treat the matters they discuss with professionalism and confidentiality
- Listen to you without judgement
- Make time to talk and listen to you
- Support you through speaking to staff and other agencies on your behalf (if required)

We can offer a range of support to you and your family, including information on local services, links with pre-school after-school and holiday opportunities for your children, transition support to comprehensive, and information and support to apply for your entitlements.

Just come and chat to us, or get in touch with us! We're looking forward to meeting you.



What makes a Community Focused School?

Family engagement

- ✓ Working closely with families to give *children and young people the best home learning environment possible*.
- ✓ Ensuring families have the *skills, confidence and resources* to actively support their child's learning
- ✓ at home. Working in a constructive way with families to *address any barriers to engagement*.



Community engagement

- ✓ Act as a key part of the local community, offering opportunities to use the school facilities for *adult learning, well-being, play, sporting, cultural and other community activities*.
- ✓ *Signpost* to other support or advice services.
- ✓ Utilise the skills and organisations within the community to *extend and enrich learning opportunities* and to positively influence change.

Some of the partners we work with...

Adult Community Learning / Road Safety / CAHMS In-Reach / Design to Smile / Fire Service / RNLI / UWTSD / Local Chefs / British Transport Police / Dogs Trust / Health Visitors / PSCO / Youth Service / Aspire2Be / Library service / Welfare Rights / Children and Family Team / Multiply / Tai Tarian / Local Area Co-ordinators