



Parent and Visitor Conduct Policy



At Central Primary School, we work in close partnership with parents and carers to give every child the best possible start in life. We are proud of our welcoming school community and believe that positive, respectful relationships between home and school play a vital role in children's wellbeing, happiness and success.

This policy explains how we can all help to keep our school a safe, calm and pleasant place for pupils, families, staff and visitors. It also outlines the steps the school may take if behaviour causes concern.

Working Together - Our Expectations

We kindly ask all parents, carers and visitors to:

- Treat all members of the school community with kindness, courtesy and respect
- Speak calmly and politely, even when discussing worries or concerns
- Follow school procedures and guidance when on the premises
- Trust that staff are acting in the best interests of all children
- Set a positive example to pupils through behaviour and language

Our school grounds and the surrounding areas should be places where children feel safe, secure and happy. We appreciate everyone's support in helping us maintain this positive environment.

Zero Tolerance of Abuse

While we understand that situations can sometimes be stressful, Central Primary School has a zero-tolerance approach to behaviour that is abusive, aggressive or intimidating.

This includes:

- Shouting or speaking aggressively
- Swearing or using inappropriate language
- Threatening behaviour or gestures
- Harassment or intimidation
- Physical aggression
- Damage to school property

Such behaviour is never acceptable. Children and adults should not have to witness or experience distressing behaviour on or around school premises, and the school has a responsibility to act if this occurs.

Smoking and Vaping

As part of our commitment to children's health, wellbeing and positive role modelling, we ask parents, carers and visitors to be mindful of smoking and vaping around the school.

School grounds in Wales are legally smoke-free. In addition, we respectfully ask that smoking or vaping does not take place near the school, especially when children are present.

This includes:

- At school gates or entrances
- Just outside school boundaries
- At drop-off and collection times
- When waiting with or supervising children

This applies to all smoking products and e-cigarettes/vapes, whether or not they contain nicotine.

We appreciate your support in helping us promote healthy choices and reinforce clear messages to children about wellbeing.

Consequences for Inappropriate Behaviour

When behaviour does not meet the standards outlined in this policy, the school will normally follow the staged process below. However, the school reserves the right to act immediately where behaviour is serious or presents a risk to others.

1. First Incident – Verbal Warning

A verbal warning will be issued by the Headteacher or Deputy Headteacher. This will clearly identify the behaviour of concern and reinforce expectations for future conduct.

2. Second Incident – Written Warning

A formal written warning will be issued.

This will:

- Refer to the previous verbal warning
- Clearly outline the behaviour of concern
- State that this constitutes a final warning

3. Continued or Serious Inappropriate Behaviour – Ban from School Premises

If unacceptable behaviour continues, or if an incident is considered serious, the school may impose a ban from school premises for a specified period. A risk assessment will be completed and alternative arrangements for communication and pupil handovers will be put in place.

In serious cases, including incidents involving aggression, intimidation, safeguarding concerns, or refusal to comply with school expectations (including those relating to smoking or vaping) the school may bypass earlier stages and move directly to a ban.

The school may also involve external agencies, including the local authority or police, where necessary to ensure the safety and wellbeing of pupils, staff and visitors.

